

TJERNLUND PRODUCTS

UC1 Troubleshooting Webinar

2012

Instructor: John Sterner

A. Description

This 30 minute webinar is designed to offer a tutorial on the basic procedures for troubleshooting a UC1 Universal Control. It will cover where a UC1 might be seen in the field, three different common symptoms and the troubleshooting steps that must be taken. The instructor will walk through each step of the troubleshooting phase, putting emphasis on electrical, wiring and the LED lights, as well as control board features and typical UC1 applications.

B. Course Objective

1. To give ample instruction to troubleshoot a UC1.
2. To familiarize engineers, salesmen, contractors or any other learner with this Tjernlund Products, Inc. system.
3. To provide the learner with the opportunity to understand the UC1, its features and common installations.
4. To provide the knowledge to instruct others on how to troubleshoot a UC1.

C. Course Topics

1. Introduction
 - a) Getting to know the UC1
 - b) Typical applications
2. Troubleshooting
 - a) Symptom 1
 - b) Symptom 2
 - c) Symptom 3
3. Technical Support
 - a) Contacting Tjernlund Products for additional help